

Frequently Asked Questions

Q. What are the ticket age ranges?

A. Child tickets are for children from 5 to 15 years old. All children under 5 years old are free for any movie.

Q. What does each PDF voucher ticket look like?

A. Each voucher ticket will be marked "Adult" or "Child" and will have its own unique code. That code is used by your purchaser to redeem as a cinema ticket at communitycinemas.com.au.

Q. What price should fundraising groups sell the voucher tickets?

A. We recommend selling voucher tickets for the same prices as standard tickets to Telethon Community Cinemas. Adults for \$14 and children for \$7.

Q. If adult voucher tickets are sold for \$14 and children's voucher tickets for \$7, how much is profit?

A. Selling adult voucher tickets for \$14, your group's profit will be \$4 per sale. Selling child voucher tickets for \$7, your profit will be \$2 per sale.

Q. How does the organisation place an order?

A. An organisation can either sell voucher tickets by collecting orders first or sell them after they arrive by email.

- Collect orders and payment, send a bulk order form by email to marketing@communitycinemas.com.au, pay the invoice, then distribute the pdf voucher tickets.

or

- First, send a bulk order form by email to marketing@communitycinemas.com.au, pay the invoice, then sell the pdf voucher tickets.

Q. Can we organise a large group movie night to go together?

A. Yes, of course. Email marketing@communitycinemas.com.au for details. We can even arrange for you to book a whole outdoor cinema!

Q. What groups can sell voucher tickets?

A. Any not for profit group can fundraise through selling voucher tickets with Telethon Community Cinemas, including charities, social clubs, sporting clubs, schools, church groups and others. Voucher ticket fundraising is not available for corporations or private sale.

FAQs for the movie-goer

Q. Do my movie voucher tickets have an expiry date?

A. Great news- no expiry date!

Q. How do I redeem voucher tickets ?

A. To redeem voucher tickets, go to communitycinemas.com.au and select location, movie, and session time. Enter the voucher ticket's unique code and press "validate." You can enter multiple voucher ticket codes in one transaction. Each adds one admit to your cart.

Q. Can voucher tickets be used at any of the four Telethon outdoor cinema locations?

A. Yes. Redeemed voucher tickets can be used at any of the four locations- Bassendean, Burswood, Joondalup, and Murdoch. But you must redeem your voucher tickets online before you head to the screening.

Q. Do all screenings accept redeemed voucher tickets?

A. Voucher tickets can be redeemed for almost all screenings across the four venues. However, just a few screenings do not accept voucher tickets. These very limited occasions include Valentines Day and other special screenings.